

Houston Feb. 9 & 10 Auction – Important Information

- The safety of our customers and employees is our top priority. Please adhere to social distancing guidelines at all times while on Ritchie Bros property.
- Please plan on bidding online via our website RBAuction.com or the Ritchie Bros mobile app, as **we will not be taking onsite bids**. If you have never bid online, it's very easy! Make sure to register under the name that you would like to appear on any titled items or tax exemptions. Assistance is available at 1-800-211-3983. Online registration and bidding instructions are included in this catalog which is also available on the Houston site web page.
- The yard continues to be open for inspections 8AM to 5PM CST, M-F. We are open for inspections the weekend of Feb. 6 & 7, 8am to 5pm. We will be closed the weekend of Feb. 13 & 14.
- **Yard hours on sale days, Feb. 9-10**, are 7AM – 5PM CST.
- **Gate hours on sale days, Feb. 9-10**, are 7AM – 4PM CST.
- **Main office hours on sale days, Feb. 9-10**, are 7AM – 5PM CST.
- Due to COVID-19 social distancing restrictions, **shuttle carts will not be available**. We will have one shuttle cart available for **handicap customers only**.
- **Payment is due 7 days from date of auction**, Feb. 17, 2020. We are currently not accepting cash payments. Preferred methods of payment are WIRE TRANSFER, ACH or online CREDIT CARD.
- **Removal of equipment has been extended from 14 days to 30 days** (deadline to remove equipment is March 12) to allow our buyers more time to arrange transportation safely.
- **LOADOUT BY APPOINTMENT ONLY** at <https://ritchiebroshouston.simplybook.me/v2/#>. We will not be accepting calls or e-mails to schedule pick-up appointments. Only loader assistance required lots need an appointment.
- Please note that DMV offices are operating on limited hours due to COVID. Title transfers will be delayed.