

Houston April 21 & 22 Auction – Important Information

- The safety of our customers and employees is our top priority. Please adhere to social distancing guidelines at all times while on Ritchie Bros property.
- Please plan on bidding online via our website RBAuction.com or the Ritchie Bros mobile app, as **we will not be taking onsite bids**. If you have never bid online, it's very easy –make sure to register under the name that you would like to appear on any titled items or tax exemptions. Assistance is available at 1-800-211-3983. Online registration and bidding instructions are included in this catalog.
- The yard continues to be open for inspections 8AM to 5PM. We are open for inspections this weekend, April 18 & 19. We will be closed the weekend of April 25 & 26.
- Yard hours on **sale days, April 21-22**, are 7AM – 6PM.
- Gate hours on **sale days, April 21-22**, are 7AM – 6PM.
- Main office hours on **sale days, April 21-22**, are 7AM – 6PM.
- Due to COVID-19 distancing restrictions, shuttle carts will not be available. We will have one shuttle cart available for **handicap customers only**.
- Payment is due 7 days from date of auction, April 29, 2020. We are currently not accepting cash payments. Preferred methods of payment are WIRE TRANSFER, ACH or online CREDIT CARD.
- We will be open for payment and removal of equipment as usual. **Removal of equipment has been extended from 14 days to 30 days** (deadline to remove equipment is **May 22**) to allow our buyers more time to arrange transportation safely.
- **LOADOUT BY APPOINTMENT ONLY**. Please contact Sam Norwood at the site, 713.450.3298 or snorwood@ritchiebros.com to schedule your pick-up.
- Please note that DMV offices are closed due to the Harris County stay at home order. Title transfers will be delayed.